



Child Crisis Arizona
Safe kids. Strong families.

Child Crisis Arizona Shelter Consolidation Questions and Answers

Why isn't the Phoenix shelter serving children anymore?

The consolidation to one shelter is in direct response to lower Arizona Department of Child Safety (DCS) placements within our shelter program. Placements have consistently gone down over the past 10 months and we are currently operating under 50% occupancy for DCS placements. The publication of DCS's State Fiscal Year 2017 Strategic Plan (link: <https://dcs.az.gov/sites/default/files/DCS%202017%20Strategic%20Plan%20Nov%20202.pdf>) made it clear that they are shifting their placement strategy to kinship and foster families instead of shelter services. It was necessary to consolidate our two shelters in response to this change.

Will you offer any services in Phoenix?

We will continue to have an expansive footprint in the Phoenix area via our Early Head Start, preschool and family education programs to support safe kids, strong families. This is a consolidation of our sites, not a closure of our shelter program. We will continue to offer the same high-quality, emergency shelter services to children in need as they are placed with us.

Is Child Crisis Arizona financially strong?

Yes, Child Crisis Arizona is financially sound and has a 4-star Charity Navigator rating. However, we feel that our shelter consolidation plan is the responsible decision as good stewards to the donors and funders who expect us to be efficient with low numbers of children in our care.

Why is Mesa the only shelter serving children?

It is important to keep the highest number of beds available to children and families in crisis. The Mesa shelter offers 42 beds while the Phoenix site has 36.

What happened to the staff at the Phoenix location?

While we were able to move several staff to open positions in other programs and locations, the need for the number of staff we had when the shelter was full is no longer needed with fewer children.

What will happen to the volunteers serving at the Phoenix shelter?

It is our hope to relocate all Phoenix volunteers to our Mesa Shelter or within another program of Child Crisis Arizona.

What is Child Crisis Arizona going to do?

This consolidation does not affect Child Crisis Arizona's ability to serve the children and families of Maricopa County. We will continue to serve thousands through our wide array of programs including foster care and adoption, in-home visitation, early education services, counseling and other family resources. Additionally, we will continue to be a service provider to the state and look for new ways to respond to the needs of children and families in crisis.

What is going to happen to the Phoenix building?

We are exploring additional opportunities for the 2711 E. Roosevelt site, which may include partnerships with other nonprofits and/or perhaps creating new Child Crisis Arizona programs.